HOW TO DETERMINE YOUR EFT STATUS
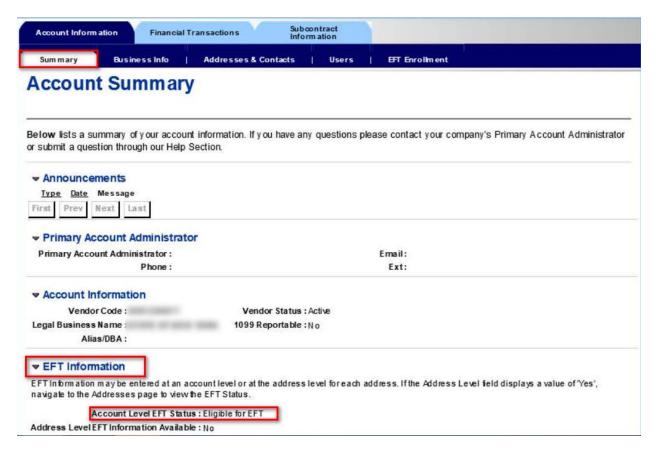
1. Log in and then go to the Account Information's Summary tab.
2. Scroll down to EFT Information
3. Look at Account Level EFT Status

EFT Status

- Prenote Pending – Vendor EFT Enrollment information is awaiting bank account validation.
- Prenote Rejected – The bank rejected your Vendor EFT enrollment application.
- Eligible for EFT – Payments will be made via EFT.
- Not Eligible for EFT – The bank rejected a City of New York payment to your bank account.
- EFT Hold – The City of New York placed a hold on your EFT enrollment.

Notes: PIP works with NYC's Financial Management System (FMS) through overnight updates. As such, EFT applications initiated through PIP cannot be processed in FMS by the Department of Finance (DOF) until the following business day.

When DOF approves your application, it is routed to your bank for validation, which can take up to 10 business days. During this period vendor status will be *Prenote Pending*.